

Neighbourhood Policing A Warwickshire Perspective

ACC Andy Parker
13th September 2005



Citizen Focus (1)

- **Improving the experience of policing for those who come into contact with the police, including victims and witnesses**
- **Effective engagement with the public**

Citizen Focus (2)

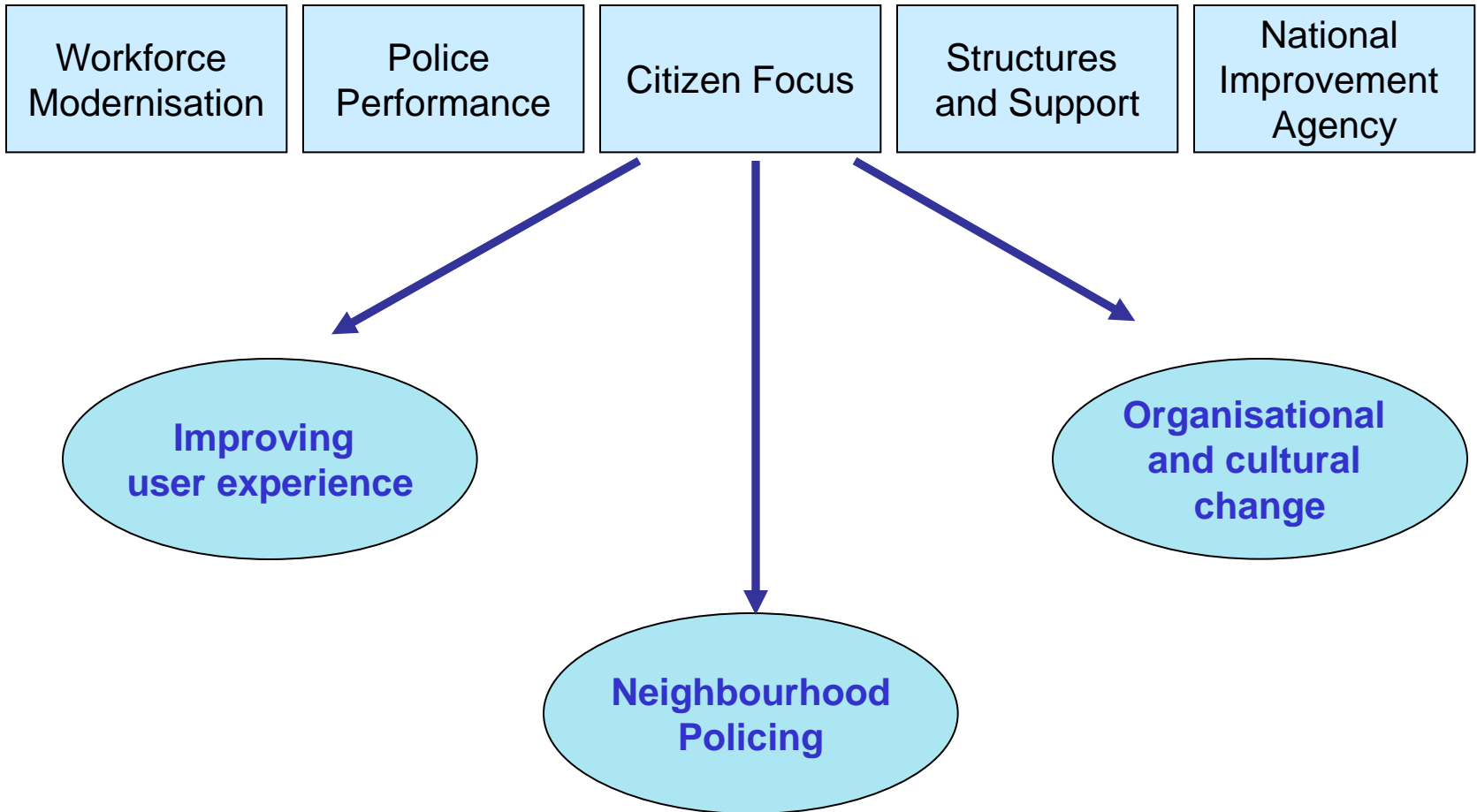
- **A say for the public on how they are policed and a statutory minimum requirement for what information each household can expect to receive**
- **Organisational and cultural change to bring about increasingly responsive services where feedback from frontline staff and the public is used to continuously improve them.**

AIM

.....to embed greater citizen perspective into all aspects of policing in order to increase the public's confidence and satisfaction in the police.



Police Reform



Improving User Experience

- **The continued implementation of a service delivery culture**

Areas of development include:-

- **To develop a Call Handling capability that focuses on the needs of the end user.**
- **Accessible IT Systems**
- **An IT infrastructure that supports user requirements**

National Quality Of Service Commitment

- **48 standards of service that the public can expect when contacting the police**
- **Implemented across all forces by November 2006**
- **Delivered through an Implementation Plan owned and approved by the Police Authority**
- **Force will be measured against the standards**
- **Covers all areas of Citizen Focused Policing**

Neighbourhood Policing

**“our commitment...is that by 2008,
every area in this country will benefit
from dedicated policing teams”**

foreword by the Home Secretary:



***Neighbourhood Policing,
your police; your community; our commitment***

March 2005

Objectives of NHP

- **Access** - to policing services through a named point of contact
- **Influence** - over policing priorities in their neighbourhood
- **Interventions** - joint action with partners & public
- **Answers** - sustainable solutions & feedback



Professionalising the Business of Neighbourhood Policing

- **Dedicated/accountable resources with geographic ownership**
- **Intelligence led targeting of the issues that matter most to the public**
- **Joint action by the police partner agencies and the public**



DIXON
WITH
ATTITUDE!

(And New Friends!)

Definition of Neighbourhood

- **A geographic area defined through local agreement of police, partners and public.....**
- **A Neighbourhood Policing team may service one or several neighbourhoods dependent on the level of demand and size of the neighbourhoods.....**

Signal Crime Research

- **Neighbourhoods defined with local people**
- **Identify neighbourhood concerns & priorities**
- **Target issues that matter most to the public in their neighbourhoods**
- **8 Wards in Warwickshire (selected through joint consultation)**
- **Will identify key areas for joint action**



Warwickshire
POLICE

Visual Audit - Signals

Triggers for fear



Background noise



Comfort factors



WARDS

Warwick District

- 1. Brunswick
- 2. Crown

Stratford

- 3. Wellesbourne

North Warwick's

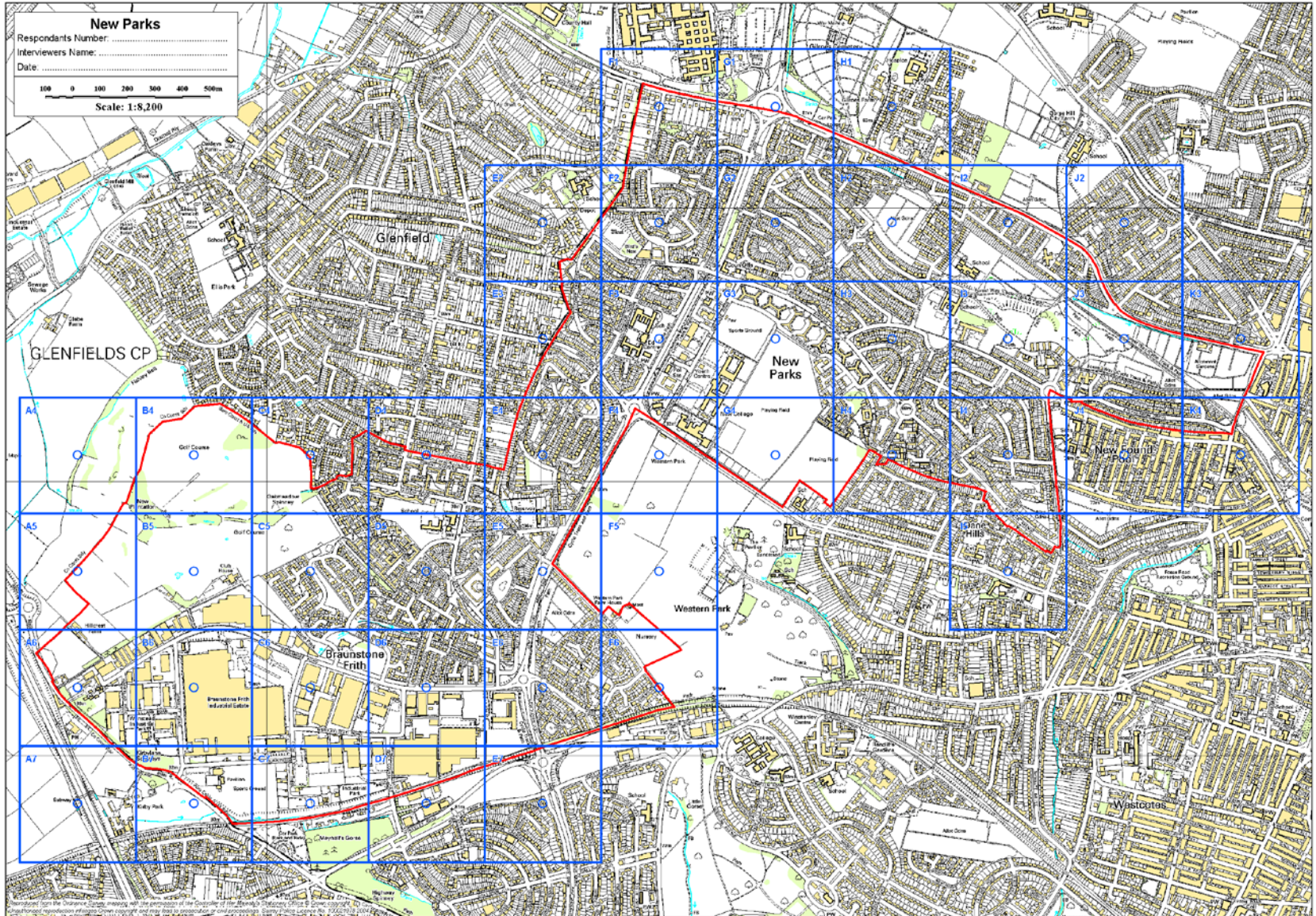
- 4. Arley & Whitacre

Rugby

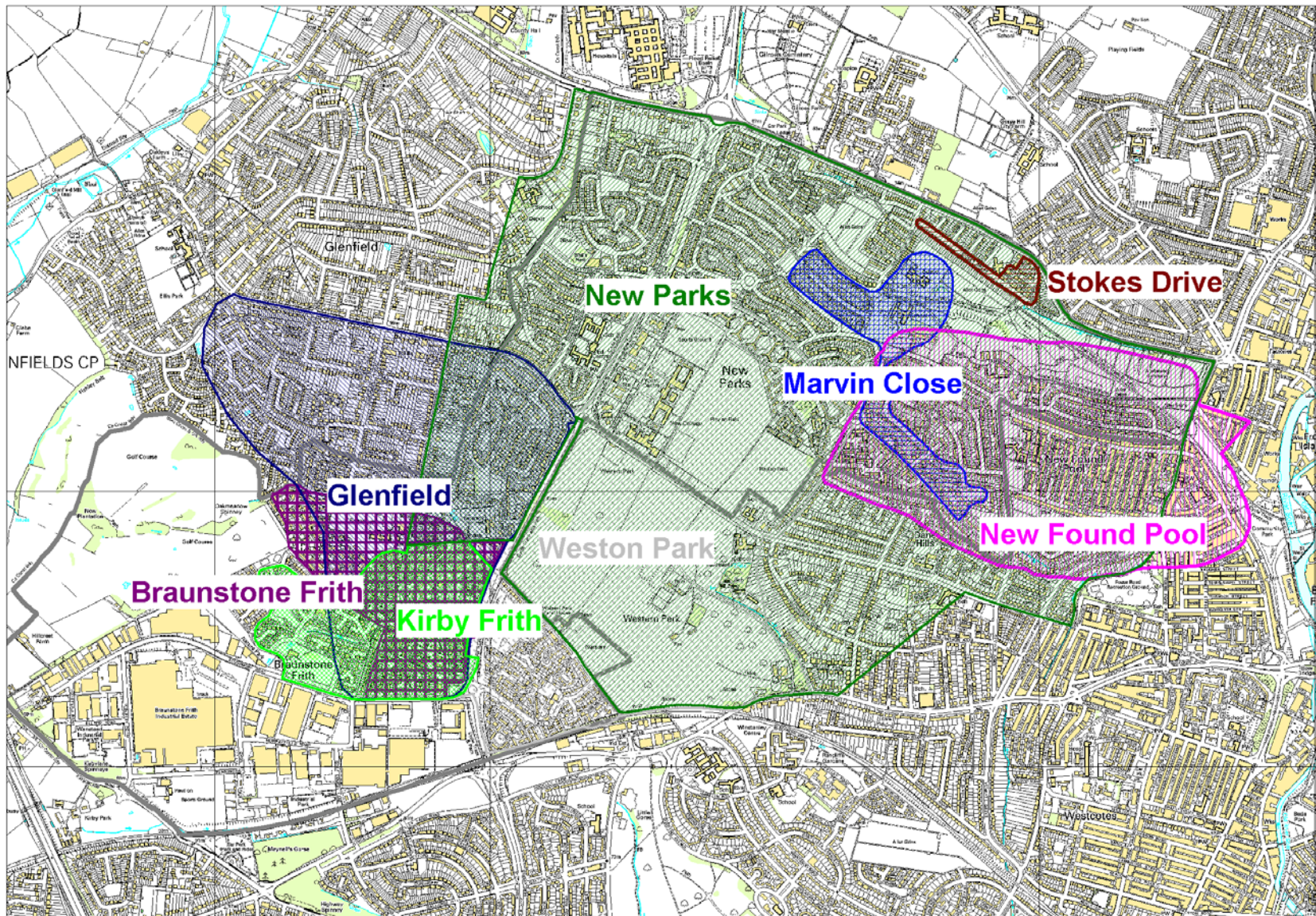
- 5. Newbold
- 6. Brownsover South

Nuneaton & Bedworth

- 7. Abbey
- 8. Camp Hill



Natural Neighbourhoods



What this will look like...

**Responding to agreed
Neighbourhood Priority
Issues. By identifying and
tackling them with partners
and the public .**



What does success look like?



Next Steps

Professionalising the NCFT's

Neighbourhoods defined across Warwickshire by the police, partners and local people

NIM implemented at neighbourhood levels delivering **joint action** addressing priorities identified by local people.

Dedicated neighbourhood **teams in place (2007/8)**

MIND THE GAP



Capabilities Required

- 1. The development of local neighbourhood policing**
- 2. The provision of protective services to national standards**
- 3. The organisation of affordable support & strategic development**

Seven Key Protective Policing **Activities**

- **Major Crime (Homicide)**
- **Serious Organised & Cross Border Crime**
- **Counter Terrorism & Extremism**
- **Civil Contingencies and Emergency Planning**
- **Critical Incidents**
- **Public Order**
- **Strategic Roads Policing**

Options

- **Collaboration**
- **Lead Force (Special Capabilities)**
- **Lead Regional Force**
- **Federation**
- **Strategic Forces**